

## **FRANK G. ADLER, Ph.D.**

9869 Via Esperanza • Rancho Cucamonga • CA 91737 • +1 (909) 319-1184 • [frankadler@oec-us.com](mailto:frankadler@oec-us.com)

LinkedIn: [www.linkedin.com/in/frankadler](http://www.linkedin.com/in/frankadler) • Website: [www.operational-excellence-consulting.com](http://www.operational-excellence-consulting.com)

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Operational Excellence, Lean Management, and Six Sigma coach with 15+ years of international leadership experience in General Management, multi-site Operations & Supply Chain Management, and Quality & Customer Support Management.

Experienced Lean Six Sigma Master Black Belt with in-depth and hands-on expertise in implementing these Process Excellence concepts, methods, and tools in various organizations and industries.

### **"EXCEEDING THE PLAN THROUGH OPERATIONAL EXCELLENCE."**

#### **OPERATIONAL EXCELLENCE CONSULTING LLC – Los Angeles, CA • 2012 to Present**

##### **Principal & Managing Partner - Los Angeles, CA**

*We work with our clients, primarily smaller and medium-sized manufacturing and service organizations, hands-on and side-by-side to achieve their strategic and operational goals and objectives through the innovative application of Operational Excellence principles, methods, and tools. Companies we have worked with and are working with include Allstate, APEM, Grifols, Kaiser Permanente, Kia Motors, MicroVention, ProZyme, San Bernardino County, The Gill Corporation, ThreatMetrix, TrimTech, WhiteWave, and Yinlun TDI.*

#### **ANGELICA CORPORATION – Los Angeles, CA • 2010 to 2011**

##### **Corporate Director, Operations, Logistics & Services - Los Angeles, CA**

*Full responsibility for all operations, delivery and customer service activities of Angelica's West Coast Operations with eleven plants in California, Arizona, and Nevada.*

#### **MITAC DIGITAL CORPORATION (formerly MAGELLAN NAVIGATION) – San Dimas, CA • 2005 to 2010**

##### **Vice President, Quality & Customer Support - San Dimas, CA**

*Recruited by this fast-growing GPS consumer electronics company to establish a global Quality and Customer Support organization and to implement a customer-centric Quality Management System and Customer Support capabilities.*

#### **NOKIA CORPORATION – Irving, TX and Salo, Finland • 1994 to 2005**

##### **General Manager, US Operations - Fort Worth, TX (2004 to 2005)**

*Led the turnaround of this mobile phone customization and distribution center with 650 full-time employees, 1000-1400 contract employees and an annual budget of 80-110M USD.*

##### **General Manager, Mexico Operations - Reynosa, Mexico (2001 to 2004)**

*Promoted to lead the transformation of this former accessory plant to become the main manufacturing location for Nokia in the Americas region. Managed up to 1250 full-time employees from production, engineering, planning, purchasing, human resources, quality and finance with an annual budget of 40-50M USD.*

##### **Director, Lean Six Sigma & Quality Americas - Irving, TX (2000 to 2001)**

*Managed the successful deployment of Nokia's Lean Six Sigma program for the Americas region. Certified over 100 Champions and 50 Black & Green Belts. Captured \$25M in annual savings during the first 18 months of the program.*

**M.S. Mathematics & Physics**, Freie University of Berlin – Germany (1988)

**Ph.D. Applied Mathematics & Industrial Economics**, Helsinki University of Technology – Finland (1994)

**Lean Six Sigma Master Black Belt** - Six Sigma Academy and Sigma Breakthrough Technology Inc. (2001)

Fluent in **English, German** and **Finnish**